STRIVE TERMS & CONDITIONS

BEFORE YOUR FIRST SESSION

- You must complete a Medical and Disclaimer form
- All payments must be received. We no longer accept cash

REFUNDS

- Full refunds (minus a 10% admin fee) will be given on bock subscriptions cancelled within 7 working days before the FIRST session.
- 50% refund of the remaining portion of the block (minus 10% admin fee) will be given for cancellations made DURING the training block for extenuating circumstances e.g injury or illness.
- Any sessions missed within the block cannot be carried forward or offered as credit in the next training block.

CANCELLATIONS

- If you need to / wish to cancel a Personal Training session, please give 24 hours notice. Full payment of the session will be charged for cancellations made on the day
- If you wish to cancel your block subscription / training plan or coached program, please give 1 months notice.
- In the event that Strive needs to cancel a session due to injury or illness, credits or make-up sessions will be offered
- In the event of a fault or issue at one of our venues, any cancellations will be credited or make-up sessions will be offered
- In the event of extreme weather and closure of venues and highways, we will offer make-up sessions where possible

T&Cs